COOK COUNTY HEALTH
& HOSPITALS SYSTEM
CCHHS

JOHN JAY SHANNON, MD
CHIEF EXECUTIVE OFFICER
COOK COUNTY HEALTH & HOSPITALS SYSTEM
REPORT TO THE BOARD OF DIRECTORS
January 30, 2015

Recognition

- On December 11, 2014, four lives were saved as the result of the kindness of one family who suffered a tragic loss. As their loved one was dying, they made the generous decision to donate the lungs, liver, kidneys and pancreas for transplant as well as the heart for research. CCHHS works very close with the Gift of Hope and has recently instituted a new Family Support Protocol which has resulted in increased donations. The entire team - from the doctors to the nurses to the social workers are involved in every organ donation case. The team on this particular case included social worker **Andy Wheeler** and nurses **Jeff Murphy** and **Mariflor Sumait** whose resuscitation efforts provided the critical time needed to harvest the organs. While Mariflor is a CCHHS nurse, she is also a Navy reserve nurse and an important leader in our Navy training program.

- Provident Hospital of Cook County has received official notice from The Joint Commission of reaccreditation for a three year period ending in November, 2017. The System/Provident team was headed by **Dr. Krishna Das, Peter Daniels, Dr. Aaron Hamb, Lisa Blutcher, Tom Whelan, Karen Duncan, Sandra Sperry .**

- **Dr. Thomas Mason** will be joining the Office of the National Coordinator for Health Information Technology (ONC) as the new Chief Medical Officer, effective February 23, 2015. In this federal position, Dr. Mason will lead and champion clinical oversight of ONC programs and clinical coordination within ONC. ONC is organizationally located within the Office of the Secretary for the U.S. Department of Health and Human Services and is the principal federal entity charged with coordination of nationwide efforts to implement and use the most advanced health information technology and the electronic exchange of health information. Tom is a board certified internist with an emphasis on primary care and preventative medicine with 14 years of experience, who has practiced for years in our Woodlawn clinic and has been an impassioned clinician and mentor in Project Brotherhood. Throughout his career, he has led the implementation of multiple EHR systems, including the implementation of CCHHS' EHR and our successful attestation of Meaningful Use Stages 1 and 2.

Activities

- The **Central Campus Redevelopment** project continues to evolve. Key members of the leadership team have been meeting regularly to outline an overall ambulatory strategy and plan for the services that will be located in the new building. Meetings with key medical leadership to obtain their feedback around clinical areas have also occurred. The initial responses to the Core Medical RFP are due on February 9th. This initial round will result in the selection of a development team to work in partnership with CCHHS and the Cook County Bureau of Asset Management to program, design, develop and manage a series of distinct medical facilities on behalf of CCHHS and the County. The new development will include outpatient clinical space and administrative office space.

- Stroger Hospital is preparing for its triennial survey by **The Joint Commission**. Our "window" for survey is open and we expect a survey by November. Chapter groups to focus staff competencies and practice around specific areas of requirements have been organized.

- CCHHS is seeking **Primary Care Medical Home** (PCMH) certification from The Joint Commission. This is an important step in the continued transformation of our delivery model to have patient treatment coordinated by a team. This will ensure that our patients receive necessary care in the right place at the right time and in a manner they understand. The initial certification will be sought at the Prieto Health Center with other health centers to follow. The team at Prieto has been working for months to prepare for The Joint Commission's survey. The window for the survey opens in March.

- The **CCHHS Employment Plan** was recently approved by the Federal District Court Judge Schenkier. In order to come into substantial compliance with the Shakman Consent Decrees, CCHHS must demonstrate success in implementing the new Employment Plan over the next year. Training for all CCHHS employees is mandatory and will be rolled out in phases so we can begin implementing the Employment Plan.

- This week, ***Crain's Chicago Business*** published "Running on Empty", a report based on an analysis of Illinois Department of Public Health annual survey data. Like other health systems across the country, the Cook County Health & Hospitals System is striving to provide the right care, at the right time, in the right place. This means improving access to outpatient care and better managing the care of our patients across the continuum to improve outcomes and lower costs. This transformation will naturally reduce hospitalizations thus impacting our inpatient utilization numbers. This is one of the basic tenants of the Affordable Care Act. CCHHS staffs to the census at both Stroger and Provident and few hospitals staff to their licensed bed number.

  There will always be a need for inpatient care and services to meet various needs, particularly for safety net institutions. Stroger is one of four designated resource hospitals in Chicago that works with the Chicago Fire Department to coordinate the healthcare response to disasters. Surge capacity is critical particularly in the case of an urban hospital that operates one of the busiest emergency rooms and trauma units in the state.

  Every year, hospitals are required to report utilization data to IDPH. Based on information from these reports, the Crain's report listed Stroger's 2013 total occupancy rate as 67.3 percent and ICU occupancy rate as 27 percent. However, Stroger's ICU occupancy rate was actually 52 percent in 2013. There appears to have been an error in reported data that we are currently investigating. We intend to submit a revised report to the Illinois Department of Public Health.

Legislative Update

Local

Wednesday, December 17, 2014 the Cook County Committee on Legislation and Intergovernmental Relations approved President Preckwinkle's appointment of Dr. Erica Marsh to the Cook County Health and Hospitals System Board of Directors. The appointment was confirmed the same day by the Cook County Board. With the appointment of Dr. Marsh, one vacancy still remains on the CCHHS Board.

Tuesday, February 10, 2015 is the next regular meeting of the Cook County Board.

State

Governor Rauner and the Illinois General Assembly were sworn in to office in early January. Governor Rauner has made a number of key Cabinet appointments. Felicia Norwood has been appointed Secretary of the Illinois Department of Healthcare and Family Services (HFS). Ms. Norwood is a former executive with Aetna and most recently served as the President of the Mid-America region. Ms. Norwood worked from 2006-2010 as the CEO, President and COO of Active Health Management. On the government side, Ms. Norwood served as a Policy Advisor on Human Services to Governor Jim Thompson and a Senior Policy Advisor on Health and Human Services to Governor Jim Edgar.

The Governor will present his State of the State address on Wednesday, February 4, 2015. The Governor will present his proposed Budget to the General Assembly on Wednesday, February 18, 2015.

Federal

Earlier this week Dr. Shannon accompanied President Preckwinkle to Washington, DC to meet with members of the Illinois delegation. Discussions focused on the importance of Medicaid to the overall health of Cook County and an update of CountyCare.

President Obama is expected to release his budget on Monday, February 2, 2015. In March and April, the House and Senate budget committees will begin their budget review process.

Protection of Medicaid remains a key priority for the Cook County Health & Hospitals System at both the State and Federal level.

Recent and Upcoming Events

January 23	CountyCare promotion at the 8th Open Forum Breakfast for Seniors "Sirviendo a las Personas de la Tercera Edad" hosted by **Casa Jalisco** at 1600 W. Lake Street in Melrose Park.
January 24	CountyCare promotion at a resource fair hosted by the Iglesia Evangelica Emmanuel located at 5018 W. Armitage Street in Chicago.
January 27 & 28	CountyCare promotion at the American Indian ACA Action Days hosted by our CountyCare partner **American Indian Health**. The program will focus on enrollment information with a special emphasis on the Native American population. The event on the 27th takes place at the **Kateri Center** located at 3938 N. Leavitt Street in Chicago and the program on the 28th will happen at the **American Indian Center** located at 1630 W. Wilson Avenue in Chicago.
February 8	CountyCare and Provident Hospital services promotion at the health fair hosted by the **Lilydale First Baptist Church** located at 649 W. 113th Street in Chicago.
February 13	Diabetes education by the CCHHS Division of Endocrinology at a health workshop sponsored by **Commissioner Jesus Garcia** at the Cooper Dual Language Academy located at 1645 W. 18th Place in Chicago. CountyCare will also have a table to provide information on Medicaid enrollment.
February 24	CountyCare promotion at the Medicaid Health Awareness and Resource Fairs hosted by the **CHA Scatter Sites Northeast/Woodlawn Community Development Corporation** located at 4429 N. Clifton in Chicago.
February 28	CountyCare promotion at the Medicaid Health Awareness and Resource Fairs hosted by the **Centro Romero** located at 6216 N. Clark Street in Chicago.